



# **TeleMed: Development of a Java/CORBA-based Virtual Electronic Medical Record**

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(Supported by the US Army Medical  
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**December, 1998**

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# Outline: Bringing Distributed Computing to the Real World

- | **Importance of a Wide Area Component Architecture for Healthcare**
- | **TeleMed Secure, Collaborative Example**
- | **Lessons learned**



# Why Los Alamos?

- | **Long term experience in distributed and parallel high performance computing**
  - Wide area teraflop computing for modeling and simulation
  - Distributed object technology is crucial component of meeting the goals
- | **Non-proprietary prototyping**
  - Assist agencies and organizations in solving their problems
  - Help create a vision and work with industry to achieve it
- | **The Dept of Energy needs to manage its health risks**

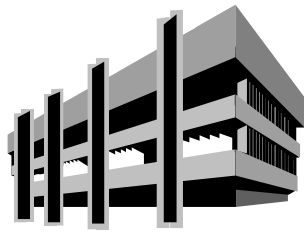


# Value of developing advanced healthcare internet standards

- | **Improve the quality and reduce the cost of healthcare nationally and internationally**
- | **Leverage tools with industry to help us solve important problems**
- | **Bring distributed computing to a stove-pipe industry**
- | **Enable access to High Performance Distributed Computing (HPDC) for clinical decision support**

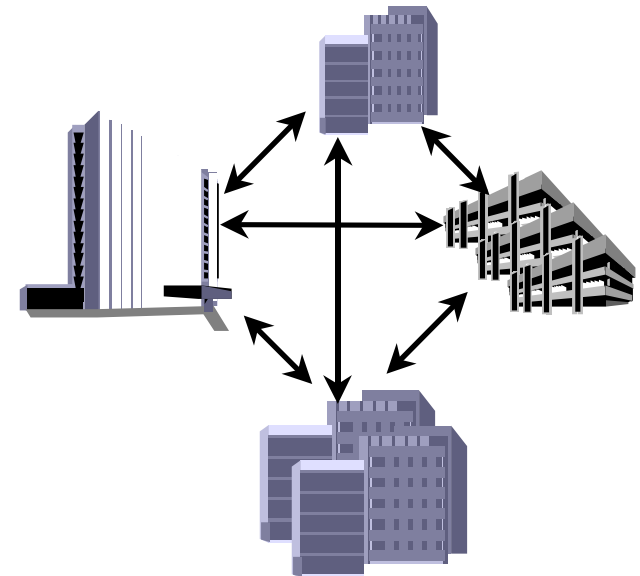


# IDN: The Dominant Healthcare Trend



3000 US  
Hospitals (1996)

768 hospital acquisitions  
and mergers in 1996 (AHA)



600 US  
IDNs (2005)

**Managed Care is Driving the Health Care Industry to form Integrated Delivery Networks**



# The Paper Record Dilemma





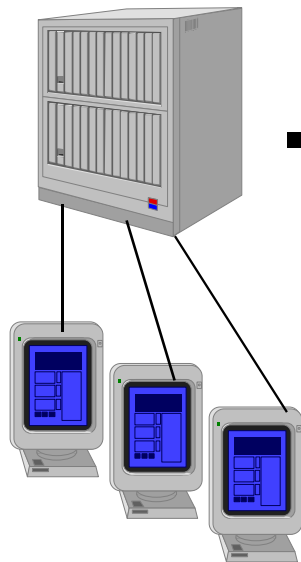
# The Computer-based Record Solution





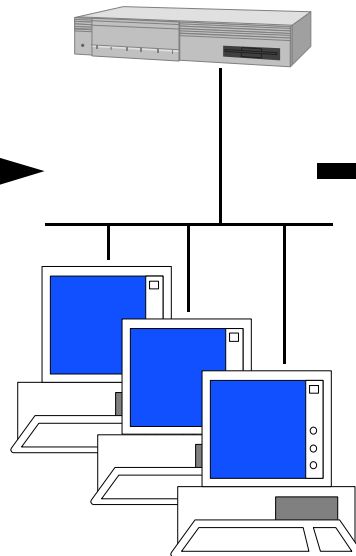
# Technology Trends

*1970's*



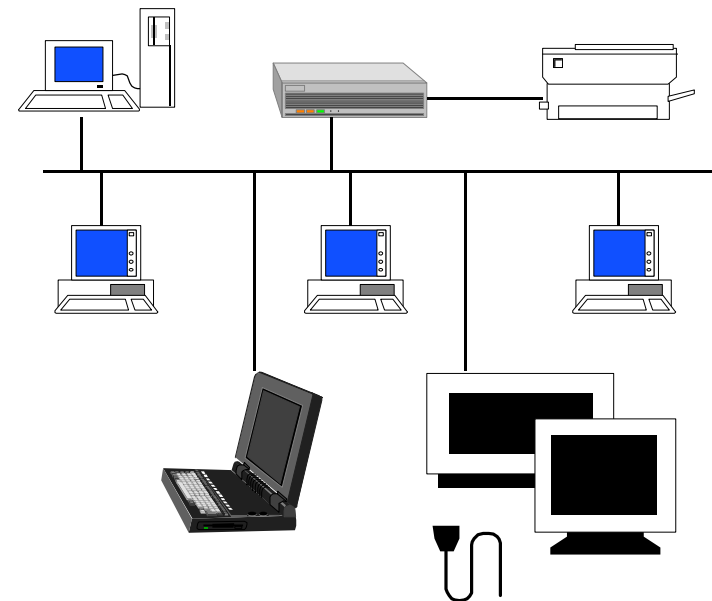
*Main Frame*

*1980's*



*Client/Server*

*1990's*



*Network Centric  
Distributed  
Computing*





# IT Paradigm Shift under Managed Care

## Managed Care Means Managed Information:

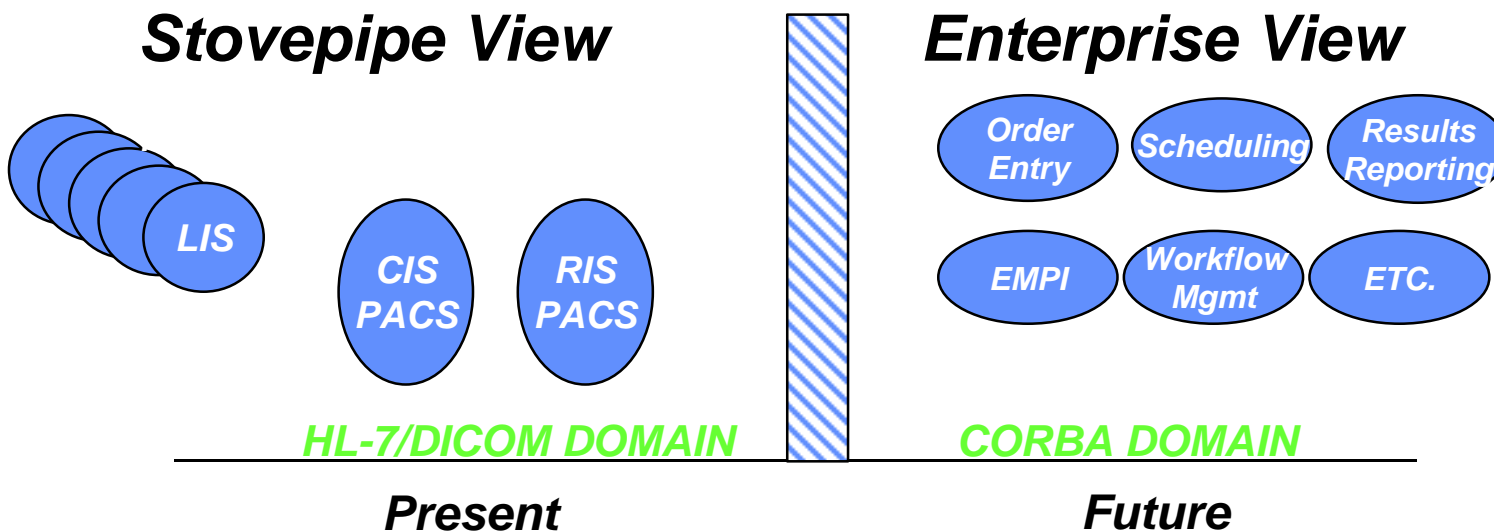
Enterprise-wide longitudinal CPR (40 %)

Enterprise-wide Scheduling (40%)

(Survey by Modern Healthcare, Feb 1997)

Master Patient Index (37%)

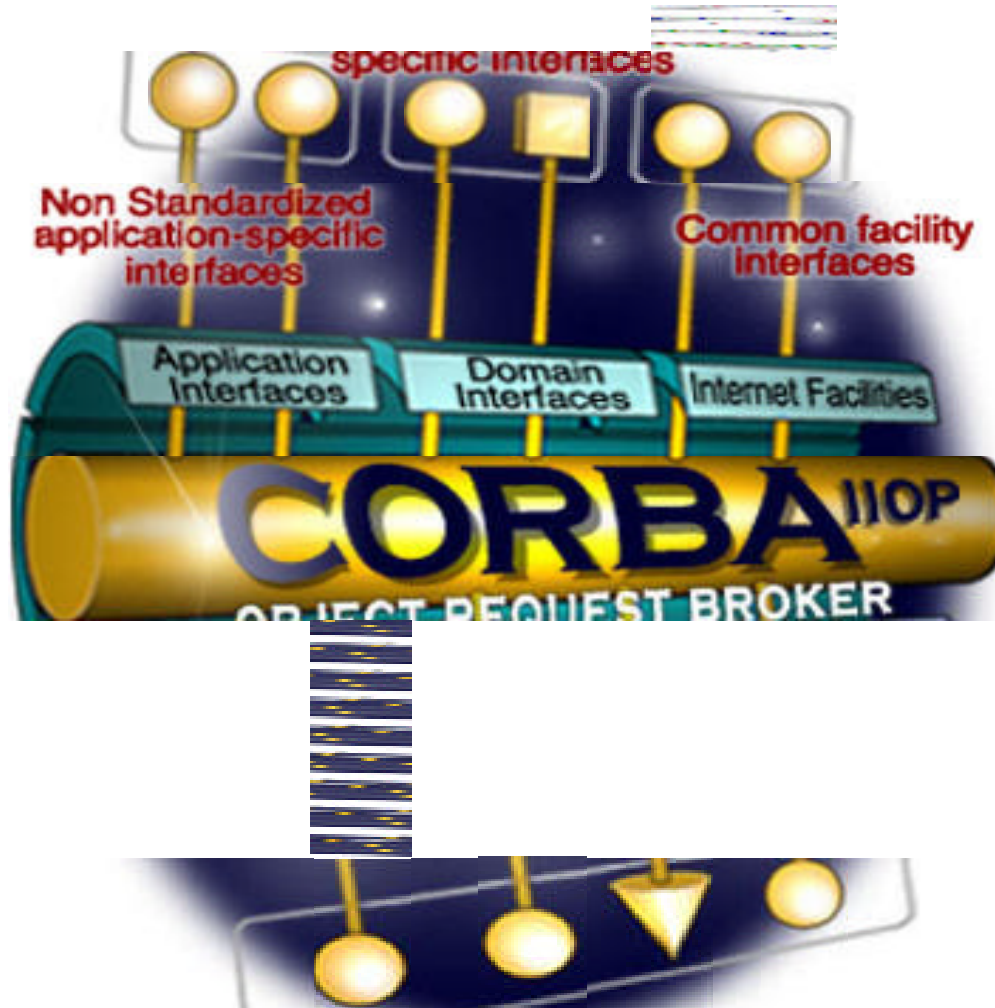
System-wide access (33%)



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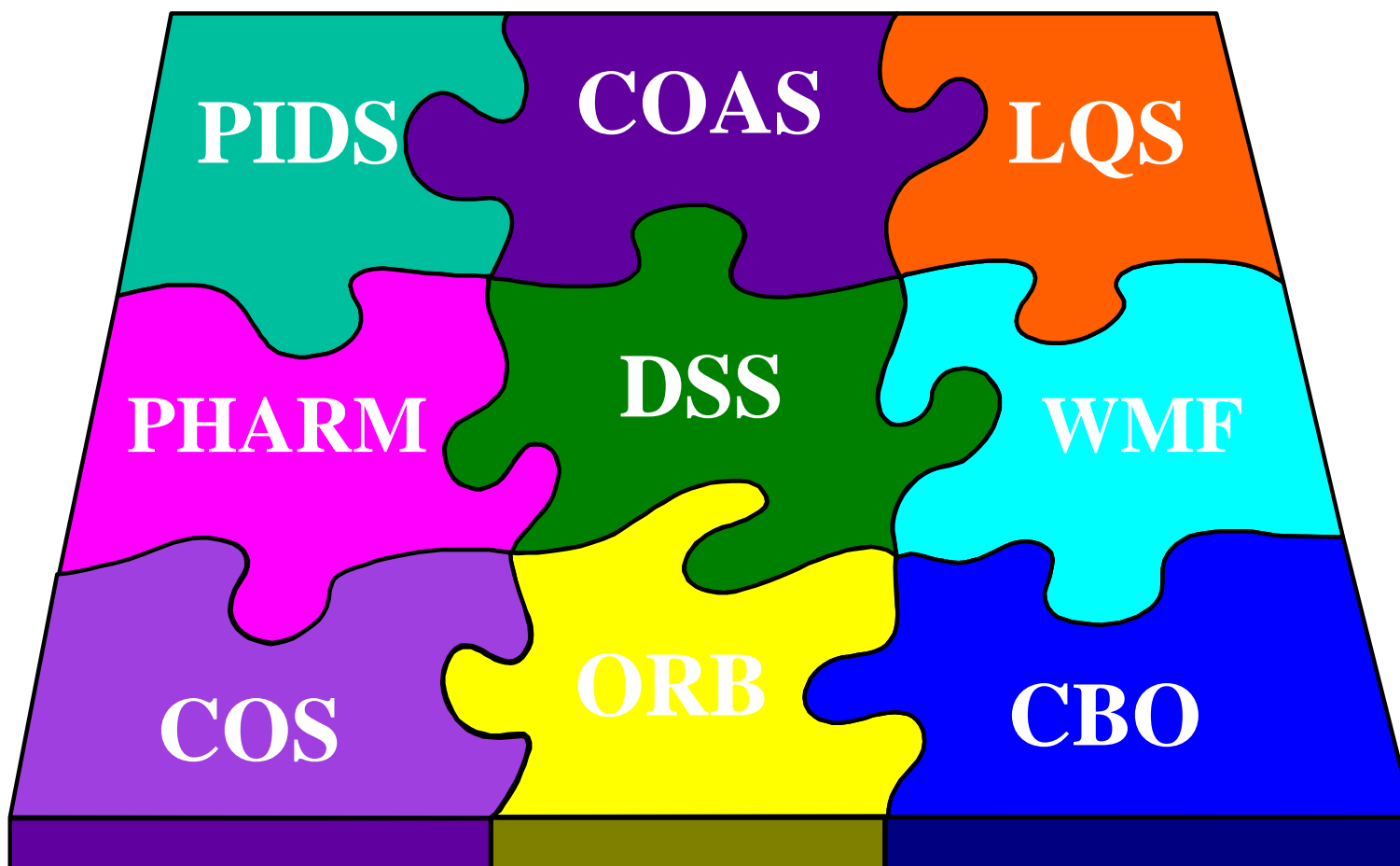


# CORBA Offers an Answer





## CORBA Offers the Pieces



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# The Global Context



Personal Medical Record should  
be securely accessible anywhere in the world



# **CORBAMed Task Force:**

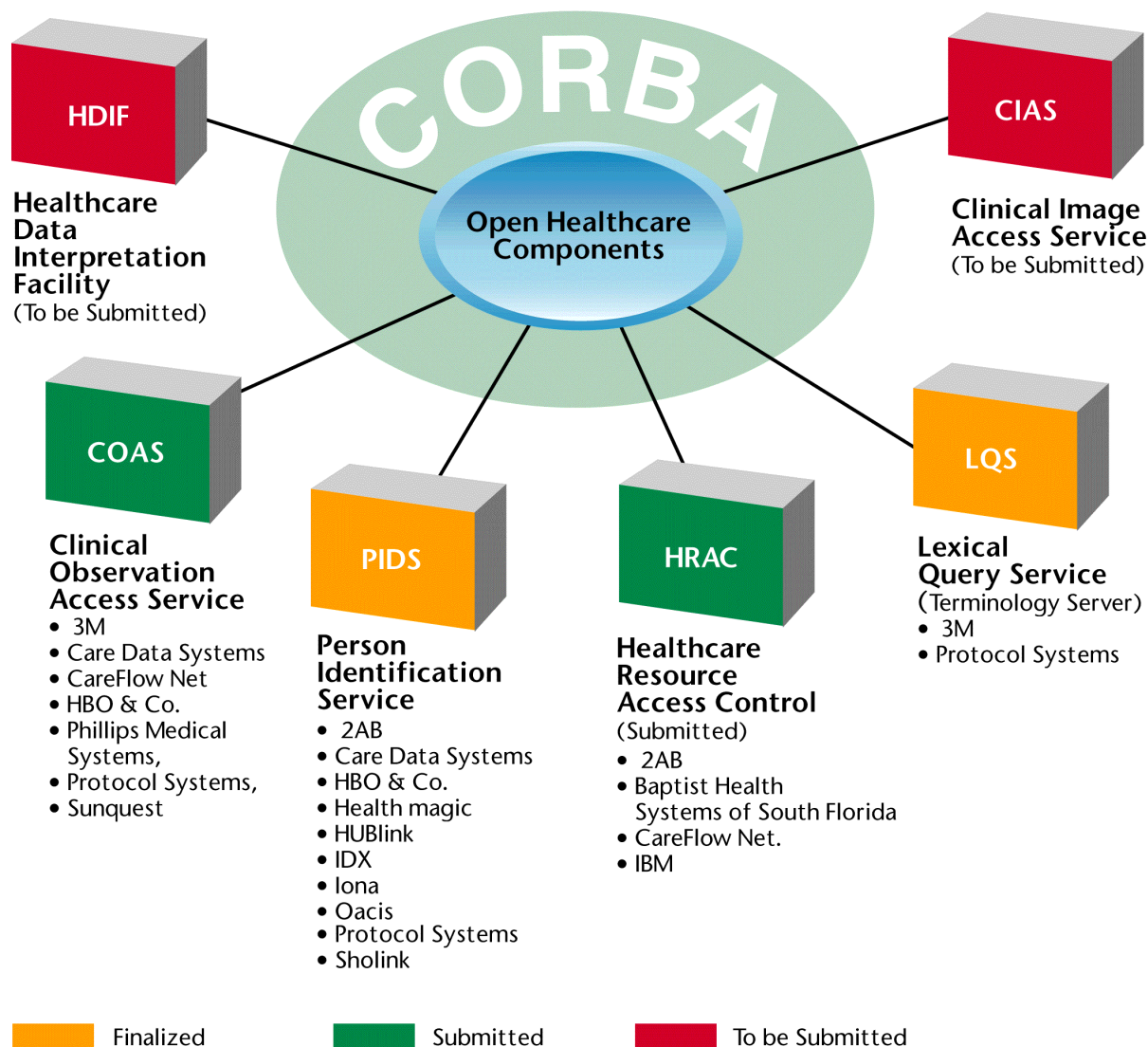
## **Developing a Component Strategy for Healthcare**

- **OMG's Healthcare Initiative**
- **Have already issued a number of RFPs to standardize services and approved standards**
- **Have already gained significant exposure and support from healthcare software vendors and healthcare providers**





# CORBAmed: Industry Cooperating for the Future





# CORBAmed objectives

**Hardware industry-like performance coming to  
healthcare software industry: double the  
functionality at half the price, every year!**



# 10/97 AMIA: National Health Information Strategy

- | **Universal Access**
- | **Telemedicine and Tele-education**
- | **Computer-based health records**
- | **Decision-support systems.**
- | **Standards development**
- | **Confidentiality and Security**
- | **Research, education, and development**
- | **International Collaboration**





# 10/97 AMIA: National Health Information Strategy

- | Universal Access **TeleMed**
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- | Computer-based health records **TeleMed**
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# EMR Major Issues

## | Security

- privacy/confidentiality
- information integrity
- non-repudiation
- ownership
- **Policy**

## | Content

- what information should be available?
- how does one link heterogeneous systems together?

## | Management/data archiving

- How much information should be available?
- Is a “longitudinal patient record” feasible?
- What is the cost?



# EMR Requirements

## | Scalable

- from personal to large scale, distributed servers in a cost-effective manner (cpu and network)

## | Portable

- Record can be moved around without loss of information

## | Interoperable

- records can be exchanged between providers
- records can be accessed and linked from/to others both inside and outside the military

## | Accessible

- Can be used with variety of network access speeds and connectivity from low-speed wireless to terabits as appropriate



# TeleMed is Using CORBA to Integrate Across Healthcare Enterprises

- | Standards-based (CORBA/Interoperable, Java, **J**ava **D**ata**B**ase **C**onnection, **O**bject **D**ata **M**gt **G**rp)
- | Distributed multimedia database
- | Scalable/Extensible
- | Web-accessible
- | CORBA-based security with private/public key and point-to-point encryption



# TeleMed Project

- | **Goal: Give healthcare providers, and ultimately consumers, easy access to information from multiple healthcare encounters for collaborative health management**
- | **Help create the interface standards within CORBAmed for widespread use**
- | **Support DoD needs for widely accessible electronic medical records with scalable, sustainable technology**
- | ***Security is critical!***
- | ***Objects are fundamental***



# TeleMed Principles

- | **Move data only as necessary**
- | **Manage complex high-volume data in understandable manner**
- | **Same system for real-time consultations as for asynchronous consultations**
- | **Leverage and enhance internet standards (e.g., OMG)**
- | **Design for intuitive ease of use in clinical setting**
- | **Plug-and-play design**



# Current TeleMed Environment

- | **Security: Authentication and Authorization with public/private key and SSL support**
- | **Early deployment in New Mexico**
- | **Edit and sign various medical reports using user's credentials.**
- | **Sound, image, html and various mime types of attachments included**
- | **Immunization data supported**
- | **Verified portability to Personal Information Carrier**
- | **Assessing ability to integrate teledentistry and teledermatology teleconsulting systems.**
- | **Working with Object Management Group to create distributed object standards in healthcare**

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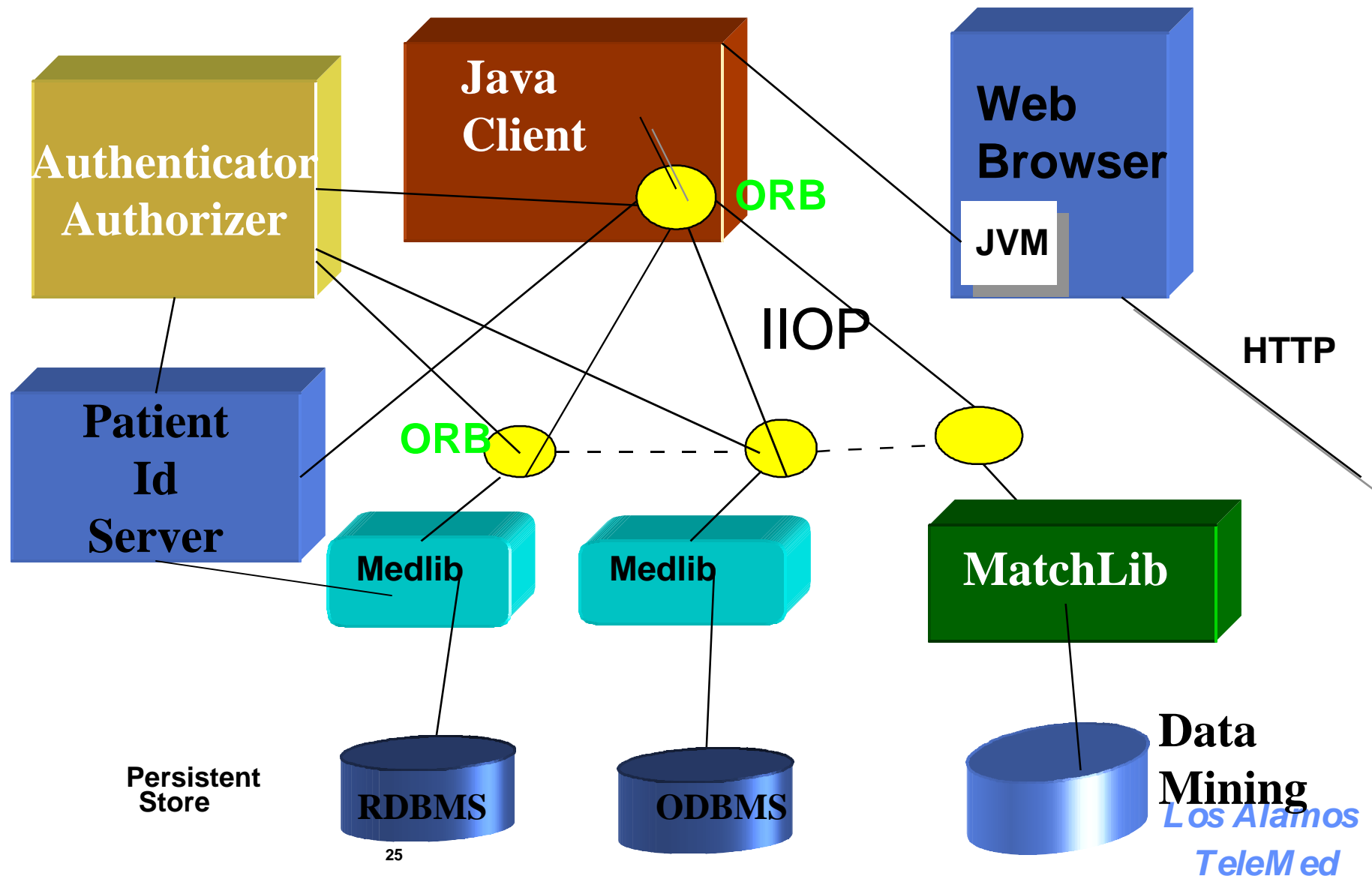
## Additional Tasks

- | **Federated Person Identification to link multiple sites and enterprises (state, DoD, ...)**
  - Trader service used
- | **Security policy management tools**
- | **Support the context needed for consults**
  - Additional modalities, drug capabilities, audio, ...
- | **Auto update of TeleMed client**
- | **Rapid integration of existing RDBMS**
- | **Adoption of Clinical Observation Access Service and Healthcare Resource Access Control Service**
- | **Data mining capabilities (HDIF)**
- | **Volume visualization**





# TeleMed Architecture





# Patient IDentification Service

- | **Standard has been adopted (2/12/98) for managing patient identification across enterprise and beyond.**
- | **Was demonstrated with multiple vendors and platforms at HIMSS '98.**
- | **Provides for multiple communicating domains, correlation management including merging and un-merging patient identifiers**
- | **Extensible traits with first implementation on HL7 and vCard (including sound and photos)**
- | **Secure implementation: no IDL changes**
- | **Federated servers for wide-area linkage**

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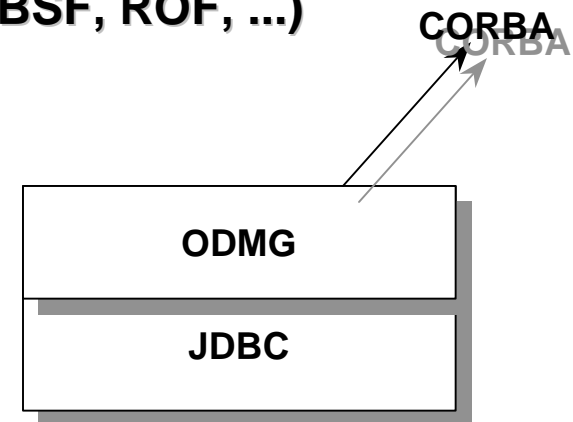
## **Java + CORBA**

- | **Enables robust, scalable electronic medical record**
- | **Multi-tiered architecture support**
- | **Easy to distribute client software**
- | **Flexible interface**
- | **Collaborative tools and support for distributed event management**
- | **Java Beans Interoperable Components**
- | **Portable Servers**



# Pure Java on the Server

- | **Portability of server code very important**
- | **Layered approach:**
  - ODMG Java bindings (e.g., portable by O<sub>2</sub> and Poet to RDBMS)
  - JDBC standard interface to RDBMS
  - Map persistent objects to CORBA objects
  - Tools to automap between Java and Relational tables (e.g., Java Data Exchange, JavaBlend, VBSF, ROF, ...)
- | **Performance an issue**
  - JIT compilers major benefit
  - Performance is adequate today
  - Scalability is still an issue





# Security Requirements

- | **Critical: authentication and application-level authorization at the server**
- | **Required: object-level authorization and confidentiality**
- | **Any passwords sent from the client to the server for authentication must be encrypted**
- | **Single logon desirable**
- | **Commercial CORBASecurity solution preferred for TeleMed**



# TeleMed Security Model

***Provide capability for authentication and authorization to view distributed data***

- | Secure data at object level, allow policy to drive security deployment**
- | Use public/private key with point-to-point encryption**
- | Client security managed with inexpensive but robust hardware: iButton**



# TeleMed Security

## | Authentication server

- Uses Public Key Infrastructure (PKI) technology to validate client and server using Dallas Semiconductor's iButton (also via software)
- Secret symmetric key exchanged between authenticator and client
- Encrypted credentials on ORB principal of client

## | Application Server

- Server also authenticates itself to Authentication server
- Checks client credentials with authentication server
- Any necessary data (e.g., patient-identifiable) is encrypted between client and server (may use a Virtual Private Network "VPN")



# TeleMed Security

- | **PKI is used to transmit “role” password to Authentication/Authorization server for validation**
- | **Policy query called on each server method**
  - no interceptor standard
  - local caching for performance with additional checks
- | **Java Cryptographic Extension (JCE 1.2)**
- | **Objects selectively encrypted or run with SSL**



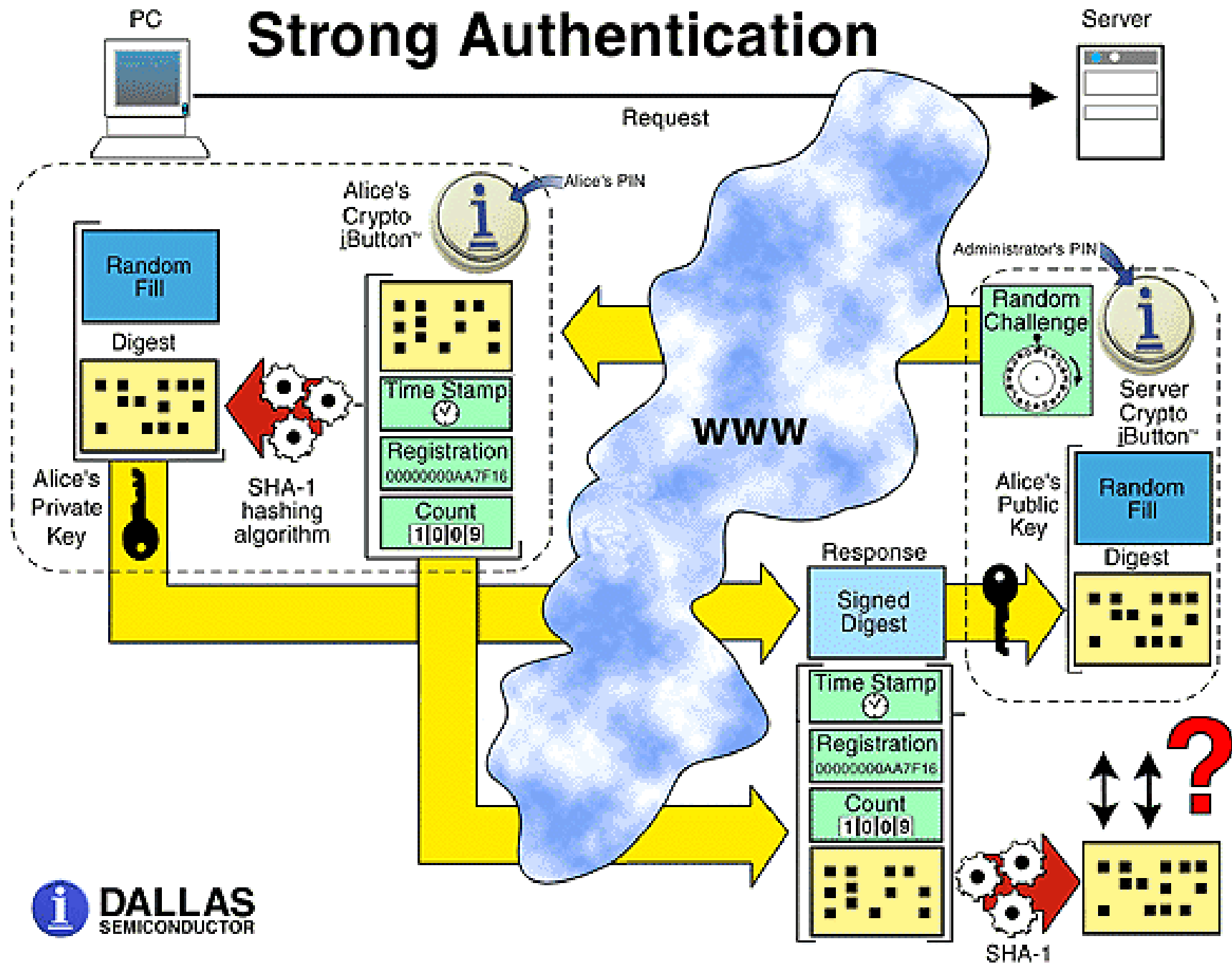


# Robust client security

- | **Windows 95 insecure!**
- | **Inadequate for managing private keys**
- | **Use Cryptographically-secure iButton to manage private key**
- | **Provide user-friendly, high level security at low cost**
- | **Integrate with CORBAsecurity**



# Strong Authentication





# Clinical Use of TeleMed

- | **Test at NJC for management of chronic mycobacterial disease**
  - Review data for new patients referred to NJC
  - Prepare for follow up visits
  - Advise physicians at remote sites
- | **System designed around needs of physician**
- | **Integrates patient history, Lab studies, drug treatments, various reports, image studies, and text/audio annotations in a longitudinal record**



# Northern NM Rural Telemedicine Project

- | **NTIA (TIIAP Grant to Northern NM Community College, Espanola (\$500K over 2 years) + Match**
- | **16 Rural Clinics from**
  - Health Care Centers of Northern New Mexico
  - Las Clinicas del Norte
- | **Regional Hospitals**
  - Espanola Hospital and Los Alamos Medical Center
- | **Commercial Partners:**
  - Intel, FileNet, Hublink, NM Dept of Health, Dallas Semiconductor, Citizen1, Information Assets, GSTI, ...
- | **Comprehensive evaluation before and after deployment**



# eleMed

**Connecting Health Centers  
in Northern New Mexico.**

The TeleMed network allows  
medical professionals to

- share medical records among centers
- improve quality of healthcare services
- ensure patient confidentiality

**Northern New Mexico Rural TeleMed Project**

**Partners**

- Citizen 1
- Dallas Semiconductor
- Española Medical Center
- FileNet
- Health Centers of Northern New Mexico
- HubLink
- Information Assets Management, Inc.
- Intel
- Las Clinicas del Norte
- Los Alamos Medical Center
- New Mexico Department of Health

**Supporters**

- La Plaza Telecommunity
- Los Alamos County
- New Mexico Health Policy Commission
- Presbyterian Healthcare Systems
- Rio Arriba County
- Senator Pete Domenici
- Senator Jeff Bingaman
- UNM School of Medicine
- US Department of Commerce
- US Department of Energy

**Los Alamos**  
NATIONAL LABORATORY

For more information contact:  
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**Northern New Mexico  
Community College**

Sponsored by a grant from the National Telecommunications and Information Administration

**Los Alamos  
TeleMed**



# The Need

- | **Rural clinics in Northern New Mexico**
  - sparsely populated
  - large distances separating clinics and hospitals
  - few resources for information management
- | **Confused medical records**
  - same name, different patients
  - same patient, different names
  - same Social Security number, different patients
- | **Repeated treatments for same condition**
  - lack of sharing between clinics
- | **Referral slips do not arrive in time**
- | **Continuing education for health care providers**



# The Project

- | **Create Electronic Medical Records**
  - immunization records (also extend statewide)
  - prescriptions
  - allergies
  - patient encounters
- | **Share Records over the Internet with**
  - confidentiality
  - security
  - surety
- | **Test and Validate first prototypes of a Master Patient Index**
  - rural (northern New Mexico)



# The Project (cont.)

## *Evaluation and Validation*

- | **Comparison (before and after implementation)**
  - number of patients with immunization records
  - number of patients with allergy records
  - instances of multiple patient records
  - number of lost records
- | **Subjective evaluations**
  - time to enter records
  - communication with other clinics
  - access to medical information
- | **Job-task-analysis of affected jobs**





# Job Task Analysis

- | **Medical Record Keepers**
  - creating new patient records and processing patients
- | **Providers**
  - documenting patient interactions
  - reviewing patient progress
  - view medical record as information source for analytical and decision making activities.
- | **Design of TeleMed needs to meet both needs.**



# Experiences

- | **Internet training needed for medical records and health care providers**
- | **Bringing various partners to the table breaks down barriers**
- | **Enthusiasm continues to be high**
- | **Network is up at about 8 sites**
- | **Feedback being obtained for the medical record and data input mechanisms**
- | **Security is being tested and is near deployment**



# TeleMed Information

- | For more info:  
<http://www.acl.lanl.gov/TeleMed>
- | *"An International Collaboratory  
based on Virtual Patient  
Records"* August 1997  
Communications of the ACM